

Banner Pen



DSP-B001 Plastic Banner Pen- **Ball Ink**

Banner Pen



DSP-B001 Plastic Banner Pen – Ball Ink

Banner Pen

180X68mm

SIZE: 68X70MM

 PANTONE 382C



Banner Pen




DSP-B002 Plastic Banner Pen – Ball Ink

Banner Pen

SIZE: 68X180MM

SIZE: 68X150MM

SIZE: 68X180MM

CAN CUSTOMER SERVICES DELIVER AN AWESOME PERFORMANCE?

TNT
sure we can

- Provide a reasonable and quality customer service performance
- Define our customer service propositions by classification
- Segment usage of self service in all customer classifications
- Develop our knowledge skills
- Deploy common systems
- Use technology for improved employee self customer experience
- Achieve annual cost budget
- Continue CI management development and succession plans
- Fully engage our CI teams
- To continue to meet communications and a seriously for culture

Customer Services Plan 2010 - 2012






SIZE: 68X150MM

Best Western Scores Hotel
The closest bond to the first tee of the Old Course and the Royal and Ancient Clubhouse with stunning views over St Andrews West Sands beach.

Excellent Facilities for Golfers Provided
Single and Twin Accommodation; Golf Bag Room and Drying Facilities; Golf Manager and Caddy

3 Day Unlimited Golf Packages 2010 / 2011
From £217 per person*, 3 nights Ocean, Ted and Rendale

Winter Golf Packages 2010 / 2011
From £207 per person*, guaranteed time on the Old Course, 3 nights Ocean, Ted and Rendale. 2011 prices valid over 10/2011.

A good time for hotel - which you will love!




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DSP-B003 Plastic Banner Pen – Ball Ink

Banner Pen

Size: 68X96mm



Size: 68X96mm



DSP-B004 Plastic Banner Pen - Gel Ink

Banner Pen



DSP-B004 Plastic Banner Pen - Gel Ink

Banner Pen



DSP-B005 Metal Banner Pen – **Ball Ink**

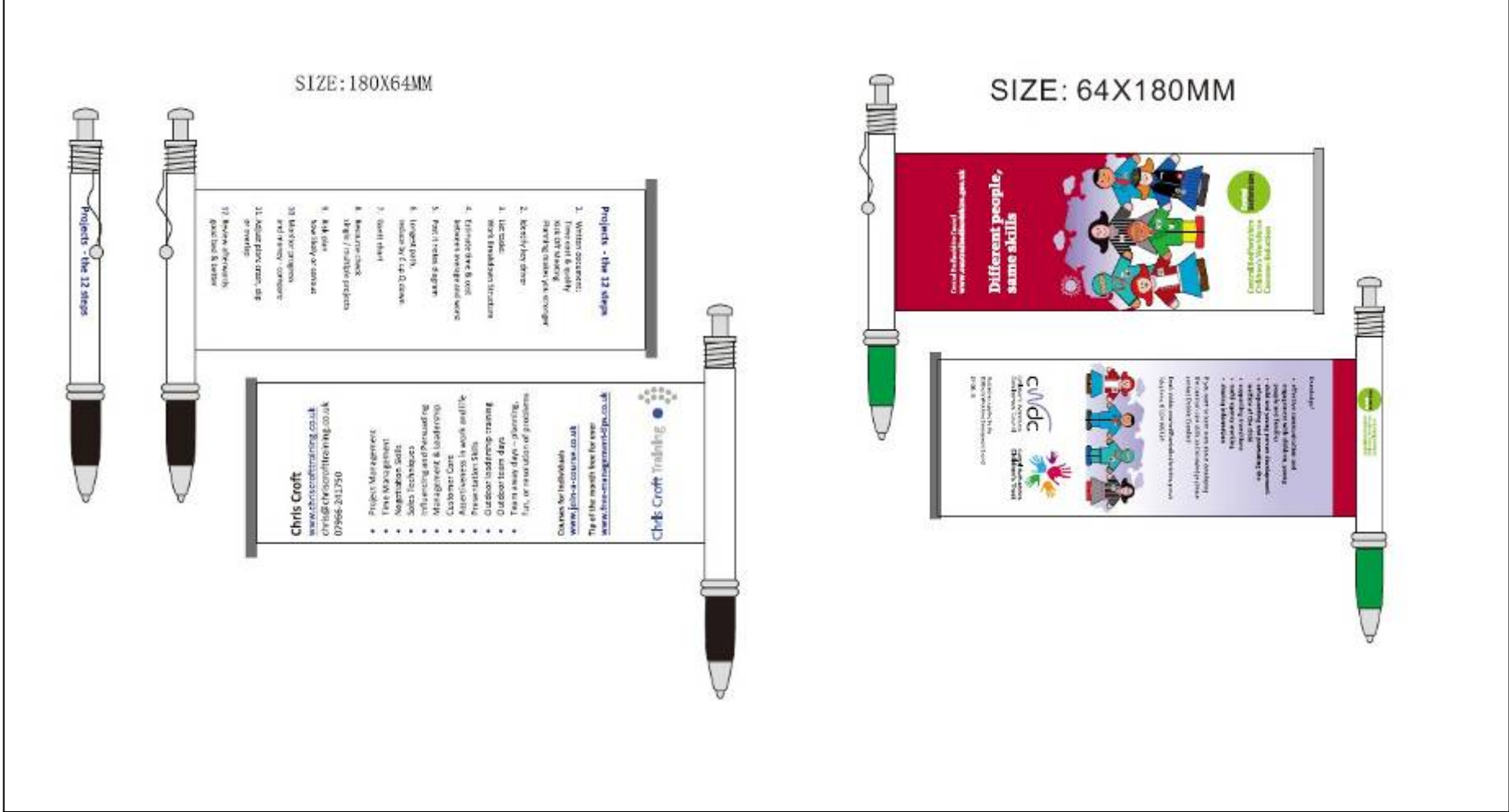
Banner Pen

SIZE: 68X160MM



DSP-B005 Metal Banner Pen – **Ball Ink**

Banner Pen



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- Project Management
- Time Management
- Negotiation Skills
- Sales Techniques
- Influencing and Persuading
- Management & Leadership
- Customer Care
- Presentation Skills
- Motivational in work and life
- Outdoor leadership training
- Outdoor team days
- Team building - planning, fun, or resolution of problems

Course for Individuals
www.justa-course.co.uk
www.breemaagementdps.co.uk

Chris Croft Training

- Projects - the 12 steps**
1. Written document: Time cost & quality risk cost saving planning to make you stronger
 2. Identify the drive
 3. Use code: work breakdown structure
 4. Estimate the & cost: identify resource requirements
 5. Final 1 sales figure
 6. (Budget with: index of / cap 2 days
 7. Good that
 8. Resource check
 9. Risk that: identify / realistic projects
 10. Marketing: how long or content
 11. Admin preparation: dip of writing
 12. Review of events: exact time & better

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DSP-B006 Metal Banner Pen – **Ball Ink**

Banner Keyring



DSP-BK001 Banner Keyring